

**Iron High Range ISM**

Dear Customer,  
Thank you for choosing a Hanna Instruments product. This manual will provide you with the necessary information for the correct use of the instrument. Please read it carefully before using the meter. If you need additional technical information, do not hesitate to e-mail us at [tech@hannainst.com](mailto:tech@hannainst.com).

**Preliminary examination:**

Please examine this product carefully. Make sure that the instrument is not damaged. If any damage occurred during shipment, please contact your local Hanna Instruments Office.

Each **HI96721** Ion Selective Meter is supplied complete with:

- Sample Cuvettes and Caps (2 pcs.)
- 9V Battery
- Instruction Manual
- Quality Certificate

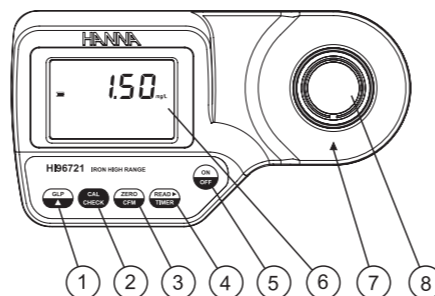
**Note:** Save all packing material until you are sure that the instrument works correctly. Any defective item must be returned in its original packing.

 **For more details about spare parts and accessories see "Accessories".**

**Specifications:**

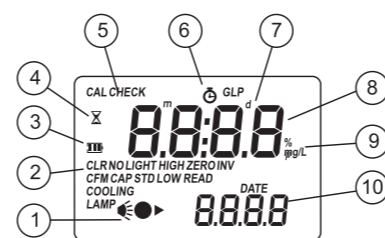
Range	0.00 to 5.00 mg/L
Resolution	0.01 mg/L
Accuracy @25 °C (77 °F)	±0.04 mg/L ±2% of reading
Light source	Tungsten lamp
Light Detector	Silicon Photocell with narrow band interference filter @525 nm
Method	Adaptation of the Standard Methods for the Examination of Water and Wastewater, 20 <sup>th</sup> edition, 3500-Fe B, Phenanthroline method. The reaction between copper and the bicinchoninate reagent causes a purple tint in the sample.
Environment	0 to 50 °C (32 to 122 °F); max 95% RH non-condensing
Battery Type	9V (1 pc.)
Auto-Shut off	After 10' of non-use in measurement mode; after 1 hour of non-use in calibration mode; with last reading reminder
Dimensions	192 x 104 x 69 mm (7.6 x 4.1 x 2.7")
Weight	320 g (11.3 oz.)

**Functional description:**



1. **GLP/▲** key: press to enter *GLP mode*. In *calibration mode* press to edit the date and time.
2. **CAL CHECK** key: press to perform the validation of the meter, or press and hold for three seconds to enter *calibration mode*.
3. **ZERO/CFM** key: press to zero the meter prior to measurement, to confirm edited values or to confirm factory calibration restore.
4. **READ▶/TIMER** key: In *measurement mode*, press to make a measurement, or press and hold for three seconds to start a pre-programmed countdown prior to measurement. In *GLP mode* press to view the next screen.
5. **ON/OFF** key: to turn the meter on and off.
6. Liquid Crystal Display (LCD)
7. Cuvette alignment indicator
8. Cuvette holder

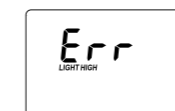
**DISPLAY ELEMENTS DESCRIPTION:**



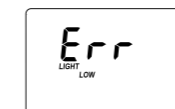
1. The measuring scheme (lamp, cuvette, detector), appears during different phases of zero or reading measurement
2. Error messages and warnings
3. The battery icon shows the charging level of the battery
4. The hourglass appears when an internal checking is in progress
5. Status messages
6. The chronometer appears when the reaction timer is running
7. The month, day and date icons appear when a date is displayed
8. Four digit main display
9. Measuring units
10. Four digit secondary display

**Errors and warnings:**

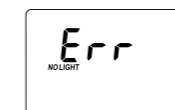
**ON ZERO READING:**



**Light High:** There is too much light to perform a measurement. Please check the preparation of the zero cuvette.

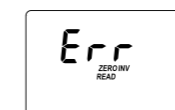


**Light Low:** There is not enough light to perform a measurement. Please check the preparation of the zero cuvette.

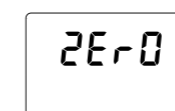


**No Light:** The instrument cannot adjust the light level. Please check that the sample does not contain any debris.

**ON SAMPLE READING:**



**Inverted cuvettes:** The sample and the zero cuvette are inverted.



**Zero:** A zero reading was not taken. Follow the instructions of the measurement procedure for zeroing the meter.

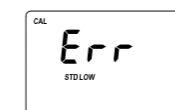


**Under range:** A blinking "0.00" indicates that the sample absorbs less light than the zero reference. Check the procedure and make sure you use the same cuvette for reference (zero) and measurement.

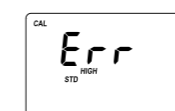


**Over Range:** A flashing value of the maximum concentration indicates an over range condition. The concentration of the sample is beyond the programmed range: dilute the sample and re-run the test.

**DURING CALIBRATION PROCEDURE:**

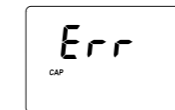


**Standard Low:** The standard reading is less than expected.

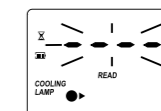


**Standard High:** The standard reading is higher than expected.

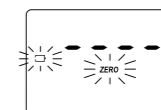
**OTHER ERRORS AND WARNINGS:**



**Cap error:** Appears when external light enters in the analysis cell. Assure that the cuvette cap is present.



**Cooling lamp:** The instrument waits for the lamp to cool down.



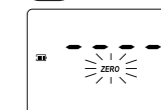
**Battery low:** The battery must be replaced soon.



**Dead battery:** This indicates that the battery is dead and must be replaced. Once this indication is displayed, the meter will lock up. Change the battery and restart the meter.

**Measurement procedure:**

**Measurement ▼**



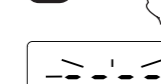
1. Turn the meter on by pressing **ON/OFF**.
2. When the beeper sounds briefly and the LCD displays dashes, the meter is ready. The blinking "ZERO" indicates that the instrument needs to be zeroed first.



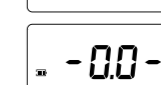
3. Fill the cuvette with 10 mL of unreacted sample, up to the mark, and replace the cap.
4. Place the cuvette into the holder and ensure that the notch on the cap is positioned securely into the groove.



5. Press **ZERO/CFM** and the lamp, cuvette and detector icons will appear on the display, depending on the measurement phase.



6. After a few seconds the display will show "0.0". The meter is now zeroed and ready for measurement.



7. Remove the cuvette.
8. Add the content of one packet of **HI93721-0** Iron High Range reagent to the cuvette.
9. Replace the cap and shake gently until dissolution is complete.



10. Replace the cuvette into the cuvette holder and ensure that the notch on the cap is positioned securely into the groove.



11. Press and hold **READ▶/TIMER** for three seconds. The display will show the countdown prior to measurement. The beeper is playing a beep at the end of countdown period. Alternatively, wait for 3 minutes and just press **READ▶/TIMER**.



- In both cases, the lamp, cuvette and detector icons will appear on the display, depending on the measurement phase.
12. The instrument directly displays concentration in mg/L of iron on the Liquid Crystal Display.

**INTERFERENCES**

- Alkalinity above 2,000 mg/L (as CaCO<sub>3</sub>) may slow down color development (negative error). To resolve this, neutralize the sample with diluted HCl

- Calcium (Ca<sup>2+</sup>) above 10,000 mg/L as CaCO<sub>3</sub>
- Copper (Cu<sup>2+</sup>) does not interfere. The reagent contains a masking agent.
- Magnesium (Mg<sup>2+</sup>) above 100,000 mg/L as CaCO<sub>3</sub>
- Molybdate Molybdenum above 25 mg/L (as Mo-MoO<sub>4</sub>) (positive error). Sample containing up to 50 mg/L Mo-MoO<sub>4</sub> may be measured if a reading is taken after 1 minute instead of 3 minutes.
- High Iron concentrations up to 200 mg/L do not inhibit color development. Above 200 mg/L color development may be inhibited.
- High sulfide concentrations (S<sup>2-</sup>) may interfere. To reduce sulfide acidity the sample and boil for about 20 minutes, neutralize and adjust volume before measurements.
- Silica (SiO<sub>2</sub>) above 175 mg/L (as SiO<sub>2</sub>) may slow down color development (negative error)

## Validation and Calibration procedures

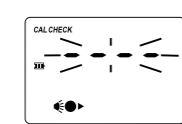
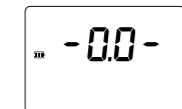
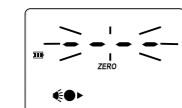
**Warning:** do not validate or calibrate the instrument with standard solutions other than the Hanna Instruments CAL CHECK™ Standards, otherwise erroneous results will be obtained.

**Use the Hanna Instruments CAL CHECK™ cuvettes (see “Accessories”) to validate or calibrate instruments.**

### VALIDATION

1. Turn the meter on by pressing ON/OFF.
2. When the beeper sounds briefly and the LCD displays dashes, the meter is ready.
3. Place the CAL CHECK™ Standard HI96721-11 Cuvette A into the cuvette holder and ensure that the notch on the cap is positioned securely into the groove.
4. Press ZERO/CFM and the lamp, cuvette and detector icons will appear on the display, depending on the measurement phase.
5. After a few seconds the display will show “-0.0-”. The meter is now zeroed and ready for validation.
6. Remove the cuvette.
7. Place the CAL CHECK™ Standard HI96721-11 Cuvette B into the cuvette holder and ensure that the notch on the cap is positioned securely into the groove.
8. Press CAL CHECK key and the lamp, cuvette and detector icons together with “CAL CHECK” will appear on the display, depending on the measurement phase.
9. At the end of the measurement the display will show the validation standard value. The reading should be within specifications as reported on the CAL CHECK™ Standard Certificate.

### Validation ▼



If the value is found out of specifications, please check that the cuvettes are free of fingerprints, oil or dirt and repeat validation. If results are still found out of specifications then recalibrate the instrument.

### CALIBRATION

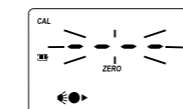
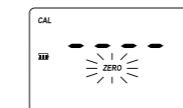
**Note:** It is possible to interrupt the calibration procedure at any time by pressing CAL CHECK or ON/OFF keys.

1. Turn the meter on by pressing ON/OFF.
2. When the beeper sounds briefly and the LCD displays dashes, the meter is ready.
3. Press and hold CAL CHECK for three seconds to enter calibration mode. The display will show “CAL” during calibration procedure. The blinking “ZERO” asks for instrument zeroing.
4. Place the CAL CHECK™ Standard HI96721-11 Cuvette A into the cuvette holder and ensure that the notch on the cap is positioned securely into the groove.
6. Press ZERO/CFM and the lamp, cuvette and detector icons will appear on the display, depending on the measurement phase.
7. After a few seconds the display will show “-0.0-”. The meter is now zeroed and ready for calibration. The blinking “READ” asks for reading calibration standard.
8. Remove the cuvette.
9. Place the CAL CHECK™ Standard HI96721-11 Cuvette B into the cuvette holder and ensure that the notch on the cap is positioned securely into the groove.
10. Press READ/TIMER and the lamp, cuvette and detector icons will appear on the display, depending on the measurement phase.
11. The instrument will show for three seconds the CAL CHECK™ standard value.

**Note:** If the display shows “STD HIGH”, the standard value was too high. If the display shows “STD LOW”, the standard value was too low. Verify that both CAL CHECK™ Standard HI96721-11 Cuvettes, A and B are free of fingerprints or dirt and that they are inserted correctly. Then the date of last calibration (e.g.: “01.08.2005”) appears on the display, or “01.01.2005” if the factory calibration was selected before. In both cases the year number is blinking, ready for date input.



### Calibration ▼



12. Press GLP/▲ to edit the desired year (2000-2099). If the key is kept pressed, the year number is automatically increased.
13. When the correct year has been set, press ZERO/CFM or READ/TIMER to confirm. Now the display will show the month blinking.
14. Press GLP/▲ to edit the desired month (01-12). If the key is kept pressed, the month number is automatically increased.
15. When the correct month has been set, press ZERO/CFM or READ/TIMER to confirm. Now the display will show the day blinking.
16. Press GLP/▲ to edit the desired day (01-31). If the key is kept pressed, the day number is automatically increased.

**Note:** It is possible to change the editing from day to year and to month by pressing READ/TIMER.

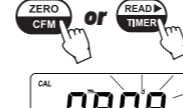
17. Press ZERO/CFM to save the calibration date.
18. The instrument displays “Stor” for one second and the calibration is saved.
19. The instrument will return automatically to measurement mode by displaying dashes on the LCD.

### GLP

In the GLP mode, the last calibration date can be consulted and the factory calibration can be restored.

### LAST CALIBRATION DATE

1. Press GLP/▲ to enter GLP mode. The calibration month and day will appear on the main display and the year on the secondary display.
2. If no calibration was performed, the factory calibration message, “F.CAL” will appear on the main display and the instrument returns to measurement mode after three seconds.

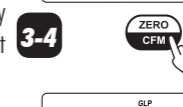


### FACTORY CALIBRATION RESTORE

It is possible to delete the calibration and restore factory calibration.

1. Press GLP/▲ to enter GLP mode.
2. Press READ/TIMER to enter in the factory calibration restore screen. The instrument asks for confirmation of user calibration delete.
3. Press ZERO/CFM to restore the factory calibration or press GLP/▲ again to abort factory calibration restore.
4. The instrument briefly notifies “donE” when restores factory calibration and returns to measurement mode.

### Factory Calibration Restore ▼



### Battery management

To save battery, the instrument shuts down after 10 minutes of non-use in measurement mode and after 1 hour of non-use in calibration mode.

If a valid measurement was displayed before auto-shut off, the value is displayed when the instrument is switched on. The blinking “ZERO” means that a new zero has to be performed.

One fresh battery lasts for around 750 measurements, depending on the light level.

The remaining battery capacity is evaluated at the instrument startup and after each measurement.

The instrument displays a battery indicator with three levels as follows:

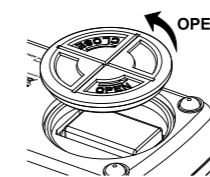
- 3 lines for 100 % capacity
- 2 lines for 66 % capacity
- 1 line for 33 % capacity
- Battery icon blinking if the capacity is under 10 %.

If the battery is empty and accurate measurements can't be taken any more, the instrument shows “dEAd bAtt” and turns off.

To restart the instrument, the battery must be replaced with a fresh one.

To replace the instrument's battery, follow the steps:

- Turn the instrument off by pressing ON/OFF.
- Turn the instrument upside down and remove the battery cover by turning it counterclockwise.



- Extract the battery from its location and replace it with a fresh one.
- Insert back the battery cover and turn it clockwise to close.

### Accessories:

#### REAGENT SETS

- HI93721-01 Reagents for 100 tests
- HI93721-03 Reagents for 300 tests

#### OTHER ACCESSORIES

- HI96721-11 CAL CHECK™ Standard Cuvettes (1 set)
- HI740029P 9V battery (10 pcs.)
- HI731318 Cloth for wiping cuvettes (4 pcs.)
- HI731331 Glass cuvettes (4 pcs.)
- HI731335 Caps for cuvettes (4 pcs.)
- HI93703-50 Cuvette cleaning solution (230 mL).

### Warranty

HI96721 is warranted for two years against defects in workmanship and materials when used for its intended purpose and maintained according to the instructions.

This warranty is limited to repair or replacement free of charge.

Damages due to accident, misuse, tampering or lack of prescribed maintenance are not covered.

If service is required, contact your local Hanna Instruments Office. If under warranty, report the model number, date of purchase, serial number and the nature of the failure. If the repair is not covered by the warranty, you will be notified of the charges incurred.

If the instrument is to be returned to Hanna Instruments, first obtain a Returned Goods Authorization Number from the Customer Service Department and then send it with shipment costs prepaid. When shipping any instrument, make sure it is properly packaged for complete protection.

To validate your warranty, fill out and return the enclosed warranty card within 14 days from the date of purchase.

#### Recommendations for Users

Before using these products, make sure that they are entirely suitable for your specific application and for the environment in which they are used.

Operation of these instruments may cause unacceptable interferences to other electronic equipments, this requiring the operator to take all necessary steps to correct interferences.

Any variation introduced by the user to the supplied equipment may degrade the instrument's EMC performance.

To avoid damages or burns, do not put the instrument in microwave oven. For yours and the instrument safety do not use or store the instrument in hazardous environments.

Hanna Instruments reserves the right to modify the design, construction and appearance of its products without advance notice.

For additional information, contact your local Hanna Instruments Office.

To find the Hanna Instruments Office in your area, visit our web site

[www.hannainst.com](http://www.hannainst.com)

HANNA instruments